

Sales and Payment Policy

Boat providers require the rental price (either full or partial) to be paid in order to guarantee the reservation. You will be asked to confirm your rental during the reservation process. Payment is securely processed from your credit/debit card or bank account to the boat provider's account through a third-party payment processor. Please review the rental details carefully for payment terms before finalizing your booking.

Cancellation Policy

The company reserves the right to unilaterally terminate this contract without the lessee or other passengers being entitled to any refund or compensation in the following cases:

- The boat is intended for purposes other than those for which it is rented.
- Non-compliance with any of the payment terms.
- Breach of any of the terms of this contract.
- Subleasing the vessel without the company's written consent.

The costs passed on to the lessee for early cancellation are as follows:

- 20% of the total rental price if cancellation occurs more than 60 days before boarding.
- 40% if cancellation occurs between 30 and 60 days before boarding.
- 50% if cancellation occurs between 15 and 30 days before boarding.
- 100% if cancellation occurs within 15 days prior to boarding.

Bad Weather:

If the skipper determines that weather conditions pose a risk to passenger safety, and no agreement is reached between the company and the client to reschedule, the contract will be canceled. In this case, the lessor will refund all amounts paid by the lessee, minus a 10% management fee.

Please note that cloudy or rainy weather does not constitute grounds for cancellation.

COVID-19 Cancellation Policy

We offer special cancellation conditions with a full refund of all payments in the following cases:

- If either the host country's borders or the traveler's borders are officially closed on the charter date.
- If a quarantine of 7 days or more is imposed on travelers returning from their holidays.
- If navigation or non-essential travel is formally prohibited in either the area where the boat rental begins or in the client's place of residence on the charter dates.

The obligation to take a **COVID-19 test (PCR)** before or after travel is not considered sufficient grounds for a refund. Similarly, transportation-related interruptions are not valid reasons for reimbursement.

Refunds will only be processed if all contractual terms and conditions have been met, including signing of the charter rental contract, advance payment, and final payment.

You can consult our **Terms and Conditions** as well as our **Legal Notice** for further details.